

Ice Cream Workshop Instructor | Sweet Wynnns

Location	Sweet Wynnns 1209 E Main Street, Suite A Richmond, Virginia 23219	Working Hours (Part-Time)	Fri, 6:00 PM - 10:30 PM Sat, 9:00 AM - 10:30 PM Sun, 9:00 AM - 5:30 PM
Salary	\$16.00 - \$18.00 per hour	Age Requirement	21+

Description

Sweet Wynnns is an ice cream making workshop located in Downtown Richmond that focuses on teaching our guests how to create premium ice creams from scratch. We strive to create an unforgettable experience that brings joy to ice cream lovers around the world.

We are seeking a knowledgeable and charismatic Ice Cream Workshop Instructor to lead our popular ice cream making workshops. As the Workshop Instructor, you will be responsible for creating an engaging and educational experience for our guests while also serving as the shift lead, ensuring smooth operations throughout the day.

Responsibilities

- Lead ice cream workshops, demonstrating techniques, sharing knowledge, and engaging with participants.
- Act as the shift lead to supervise daily operations during your shift, including managing team members, maintaining a clean, organized environment, and ensuring all tasks are completed efficiently
- Serve as the ABC manager, supervising the service of alcoholic beverages in compliance with regulations.
- Manage customer satisfaction, addressing any complaints or concerns promptly and professionally.

Requirements

- Must be 21 years of age or older.
- Strong leadership skills with the ability to manage and motivate a team.
- Experience in customer service with a focus on creating a positive guest experience and the ability to handle customer inquiries and complaints with tact.
- Ability to work weeknights and weekends during scheduled hours.
- Willingness to obtain certification as a VA ABC manager.
- Ability to stand for extended periods and lift up to 25 lbs